

**2010 to 2015**

**Q50011005 - We don't know what is going on with 4-bay PSUs but today another customer complain 4-bay PSU (arc4020) died.**

The amount of load required by a particular power supply is often specified as its minimum load. The ARC-4020 series need to install one HDD for the minimum load. Otherwise, it can not power on.

Unique solution ID: #1482

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