

**2014**

**Q80021308 - I can not use the ARC-8050 installer,  
all the lights are green, but alas the  
software/driver installation is hanging up.**

It may conflict between the java environment and some software inside system. We have provided an alternative way to manually install driver and utilities.

You can download the package from the following link instead of using the installer.

[ftp://ftp.areca.com.tw/RaidCards/AP\\_Drivers/MacOS/DRIVER/SnowLeopard\\_and\\_later/V137\\_20130325/](ftp://ftp.areca.com.tw/RaidCards/AP_Drivers/MacOS/DRIVER/SnowLeopard_and_later/V137_20130325/)

You can follow the instructions in readme file to manually install these packages.

Unique solution ID: #1318

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