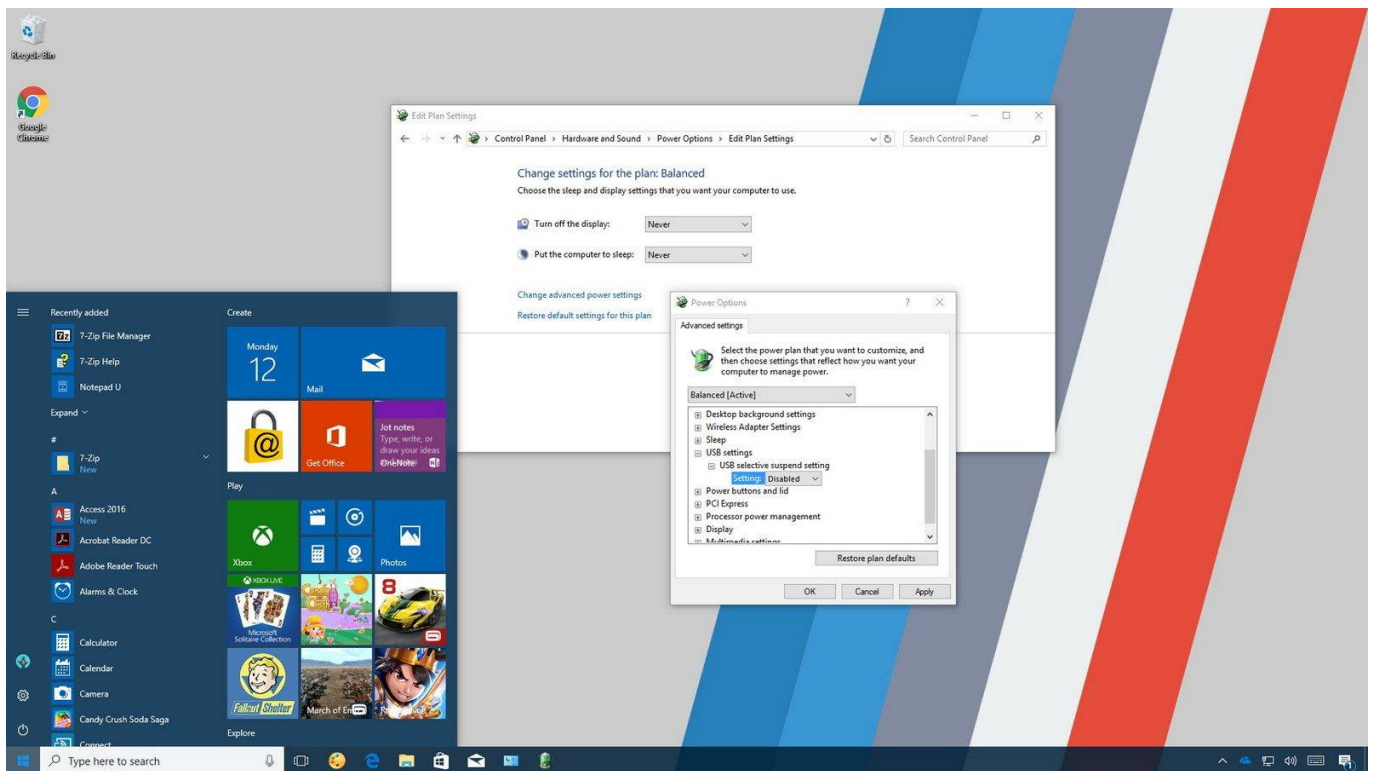


2016 to 2020

Q40031903 - How to disable Windows 10's 'USB selective suspend' setting?

When a USB device is not working correctly with your Windows 10 PC, you can try disabling the "USB selective suspend" feature to fix the problem. Here's how.

1. Open **Control Panel**.
2. Click on **Hardware and Sound**.
3. Click on **Power Options**.
4. Under "Preferred plan," click the **Change plan settings** link for the plan you're currently using..)
5. Click the **Change advanced power settings** link.
6. Expand **USB settings**.
7. Expand **USB selective suspend setting**.
8. Select **Disabled** from the drop-down menu.
9. Click **Apply**.
10. Click **OK**.



Unique solution ID: #1818

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