

2009 to 2011

Q10011012 - I am trying to get my Areca ARC-1680ix-24 to work with an HP PCIe SAS Expander Card 468406-B21 (firmware 2.02). So far I have been unsuccessful. Although the HP enclosure shows up in MacRaid, attached drives are not detected.

The root problem is the SES2 protocol in HP PCIe SAS Expander Card 468406-B21 do not fully compatible with our controllers. The SES2 standard has some ambiguous parts which may cause negotiation problem between devices. The ARC-1680 firmware has fixed the HP expander issue from date 2010/04/09 or later.

Unique solution ID: #1463

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