

2019

Q60021903 - The ARC-8050U3-6 is powering down after certain time during foreground initialization even if HP spectre 360 is on and working.

This box is powered up by the USB signal. It will be powered off if the OS turns the USB down after a period of idle. You can unplug the USB cable and press the reset button for 4 seconds to force power on this box to complete the foreground initialization. When the volume is finished the initialization, you can force the reset button again power it down and connect the USB cable to use the volume.

Unique solution ID: #1826

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