

**2017**

## **Q80011505 - Mac OS version 10.10.2 can find pci device (ARC-8050T2) but can't load areca raid driver in New MAC Pro system.**

Enabling and using the "root" user in OS X to delete Areca driver file in \Library\Extensions/ArcMSR.kext and reinstall it again. The root user in OS X is disabled by default. Follow the steps in the <https://support.apple.com/en-us/HT204012> to enable and use the "root" user when needed.

Unique solution ID: #1158

Author: Simone

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