

2021

Q80022106 - ARC-8050T3U-12 is connected to Mac USB port using the USB cable. The computer recognizes the volume but archHTTP cannot see it. In addition to that, the read/write speeds are topping at 41mbs.

Archttp can not see the raid box through the USB instead of thunderbolt port. Archttp communicate to ARC-8050T3U through the Areca device driver but USB devices do not need any driver. This raid box can be managed through the ethernet port on the raid box. Regarding the low performance, you can refer the article below

<https://support.apple.com/en-us/HT201163>

Unique solution ID: #1971

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