

2014

Q10061001 - I just installed Windows 7 on my computer with ARC-1231MI, no problem, only I also want to install the 64bit version. Using the drivers located at:

<ftp://ftp.areca.com.tw>. The raid is not recognized, I am forced to use the 32bit drivers to see my raid but the installation is defective.

Windows installation program has some known issue on 64bit before. If you have problem on load 3rd party driver on 64bit system installation, you have to install the 32bit driver first, then 64bit driver next and ignore the warning message. Otherwise your system may be not able to recognize the device or your system will don't boot up after restart. This known installation program bug happened since Vista 64 release.

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