

**2018 to 2020**

## **Q10012002 - When I try to start ArcSAP\_Quick Manager on my Server 2012 with new hardware the program misses a dll.file.**

That library is provided by the OS. Please install Windows update for C++ Redistributable.

Following posts are for your reference.

<https://social.technet.microsoft.com/Forums/en-US/776db48a-0e09-44a2-98cf-80134566680e/this-program-cant-start-because-ltdll-filegt-is-missing-from-your-computer>

<https://social.msdn.microsoft.com/Forums/vstudio/en-US/64baed8c-b00c-40d5-b19a-99b26a11516e/visual-c-redistributable-for-visual-studio-2015-rc-fails-on-windows-server-2012?forum=vssetup>

Unique solution ID: #1891

Author: Simone

Last update: 2022-01-06 07:37