

2012 to 2013

Q10021302 - My brand new OCZ Vertex 4 64 GB drives are working only in SATA/150 mode while there should be SATA/300 mode on the ARC-1680ix-24.

It is a compatibility issue between 3G expander and 6G drives. 3G expanders may be not able to get 3G link speed with some 6G drives when the expander configured with auto link speed detection mode. Force drives or expander with 3G mode will be necessary to avoid this link speed issue. You can login the expander manager through the RJ11 on bracket to configure expander with 3G mode, or you can configure the hard drives link speed instead.

Unique solution ID: #1246

Author: Simone

Last update: 2015-08-24 09:45