2016 to 2020

Q40012009 - How to solve the "Volume for BBM – Mismatch" message shows on the ARC-9200 event log, and always showing "initializing" for the dual controller status.

It is a status for FBM not proper power up/down. So the NVRAM remembers what it had before and trying to "recovery".

Resolution:

- Remove the front cover with 2 thumb screws
- Disconnect both BBU cables.
- Power Up, and make sure they are "dual operational".
- Then power down, and reconnect both BBU cables.
- Tighten up the 2 thumb screws again,
- Power up again.

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Author: Simone
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