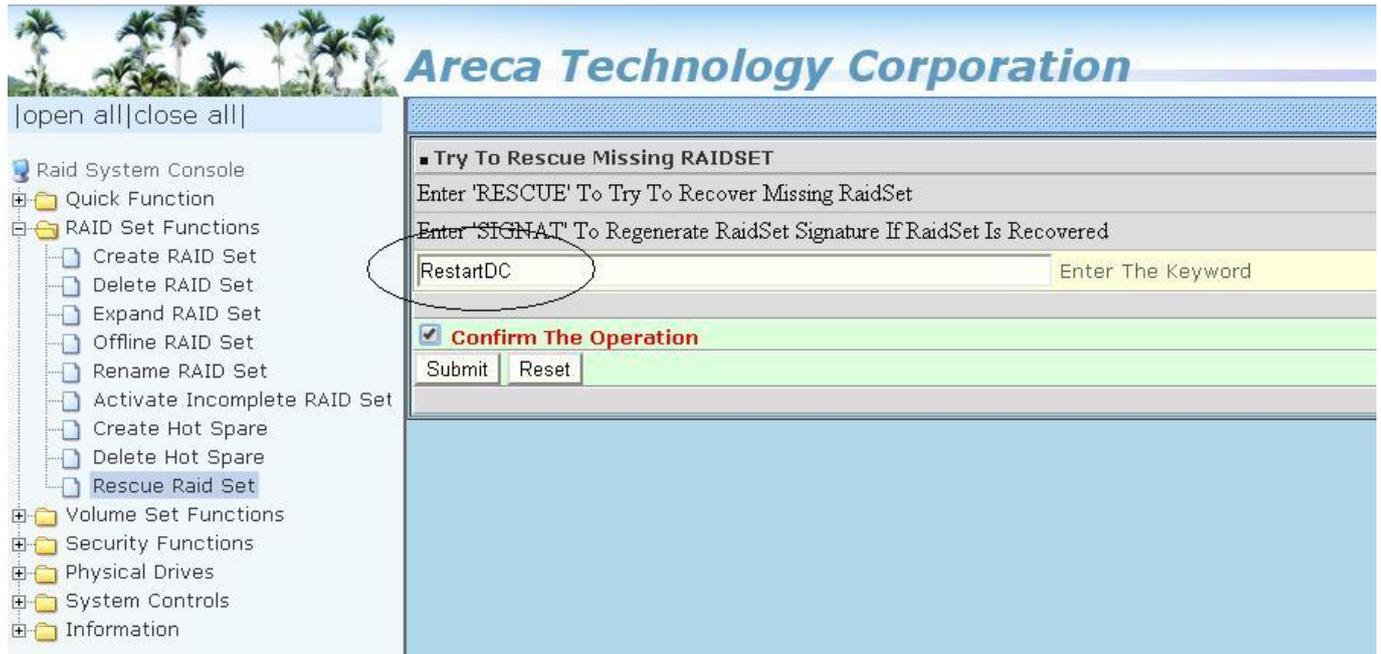# 2016 to 2020

# Q60021807 - 4U60G2 through ARC-9200, Single controller becomes disabled when it loses connection to JBOD. How can we reactivate it?

This is a normal function of the Areca controller when the connection is broken. The solution is to re-seat the controller once to make enable the controller again or manually enable (activate) the controller on the GUI as below instead without physically re-seating the controller.



Unique solution ID: #1835
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