

2016 to 2020

Q80021911 - Since I upgraded to macOS 10.15 (and 10.15.1), my iMac Pro will not boot with the Areca attached (via Thunderbolt 3). I must detach the RAID to boot the iMac Pro, then attach the RAID after it has booted.

This situation is a BIOS related issue. The macOS update may change the BIOS code in iMac. Please login the web manager console of the raid box and modify the BIOS selection setting to disable to see if it makes difference. You can find the BIOS setting feature in Advanced Feature menu.

If you use ArcSAP for management, please choose Overview tab, Advance Feature to be able to open the web manager console of this raid box.

Unique solution ID: #1881

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