

2016 to 2020

Q80011504 - Areca ARC-5028T2 can not detect on HP Z820 Thunderbolt port.

Please follow the following step to install Thunderbolt adapter on HP Z820.

1. Ensure PCA jumpers are set as: Force FP-> left 2 pins, SLP S5-> left 2 pins and SLP S3-> left 2 pins
2. Connect (1)-Wire Cable w/2 loopbacks to PCA connector P24 and Connect (3)-Wire Cable to PCA connector P26
3. Connect Required GPIO Cable header to Thunderbolt card connector
4. Install Thunderbolt card in the correct slot 5

Unique solution ID: #1068

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