

**2021 to 2024**

**Q50012208 - ARC-4038-12 cannot detect any slot  
SATA HDD on-line remove, but no issue on SAS  
HDD.**

Update the expander firmware to version 3.0.4 date: 2022-05-04 or later to fix this issue. Expander firmware can be updated through expander console or Areca raid controller console.

Unique solution ID: #1992

Author: Simone

Last update: 2022-08-03 08:53