

**2018 to 2020**

**Q10021909 - Downgrading the firmware to V1.55  
3/23/2018, ARC-1883ix-16 card PCB Ver: 2.1 locks  
up after upgrading the firmware to V1.56  
7/30/2019 again.**

PCB version 2.1 can't use firmware version old than V155-20180705 due to ROM device changed. The V1.55 3/23/2018 firmware code can't program the new chip. You need to boot from a DOS bootable USB using the DOS arcflash utility to program the ROM code. Since the DOS works with filename with up to 8 characters, you may need to change the existing file name.

Unique solution ID: #1796

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