

2015 to 2017

Q10041103 - I have several Western Digital hard drives WD1002FAEX. This drives are SATA-II and SATA-III compatible but my ARC-1680ix-24 connects to this drives at SATA-II speed. Is there any setting that I can use to force the controller to connect at SATA-II speed?

The only known compatible issues with 6G SATA drives is the SATA mode. Controller expander does not able to correctly initialize these drives with 3G mode and default set at 1.5G mode. But this issue can be solved by manually configuring drives with SATA3G mode by expander CLI.

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