

2015 to 2017

Q10021312 - I have an Areca 1882ix-12 card with firmware 1.51 and upgrade to firmware 1.52. I reboot my Gigabyte GA-Z77X-D3H, the card 'disappears'. It simply won't get detected unless I remove my graphics card and use the built in Intel HD4000 graphics integrated to the CPU.

It is an issue from PCIe bus number. Please update the boot code and firmware to version 1.52 date: 2013-12-11 or later. This firmware disables the PCIe Link Down Reset function. It will make controller disappeared under PCIe Link Down Reset.

Unique solution ID: #1303

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