

2018 to 2020

Q10022009 - I have an 1883x that I can't seem to get the new MacPro (2019) to recognize. I shut down and installed the HighPoint 7101A card in a PCIe slot and rebooted. Upon reboot, the 1883x was gone.

New MacPro (2019) will be not able to see more addon card if the pcie pool is full used. You can try to manually configure adapter to pool A or B, then install our raid card after to see if it works. In our tests, the pcie management tool is not really smart, it may not aware of the status of the pool A sometimes.

The artical below explain how the expansion slot utility works.

<https://softron.zendesk.com/hc/en-us/articles/360011037160-HOW-TO-Install-PCle-cards-in-your-2019-Mac-Pro>

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