

**2018 to 2020**

## **Q10021801 - Seagate 8TB archive disks have issue with 1882i freezing/crashing machines.**

The archive drives are designed for cold data, not heavy loading or random accessing. The write ability of this drive is not really good, so you may get problem if you try to do stress IO on it. You need to increase the controller disk timeout setting and the disk timeout setting value in OS to 120 seconds or more to avoid a system crash.

Unique solution ID: #1729

Author: Simone

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