

2018 to 2020

Q10131704 - Trying to setup PCIe RAID controller SMTP alerts to send alerts, and use the Generate Test Event to test it, but I never get an alert.

PCIe RAID controllers with onboard ethernet port, there have two ways available to generate alert emails: through onboard ethernet port and through the archhttp proxy utility. Email using controller onboard ethernet port can be configured through the 'Alert by Mail Configuration' feature in web manager console, the System Control menu. This feature works only if the onboard ethernet port had been properly configured. The email using archhttp is configured through the archhttp buildin mail configure page. This feature works through the motherboard ethernet port. You must make sure your OS did not block the SMTP port.

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