

2018 to 2020

Q10031703 - Areca RAID Hierarchy shows disk drive numbering different from “Drive Location” label on the HGST JBOD 4U60.

The slot numbering is fixed in the 4.x.x branch of 4U60 SEP firmware. They will however have an issue if they upgrade to that branch of firmware. The image you provided shows that they have Seagate, Fujitsu, etc. drives. They will lose access to those drives if they upgrade to the 4.x.x branch because firmware does not allow non HGST, WDC, SanDisk branded drives in the enclosure beyond 2.1.0 firmware.

Unique solution ID: #1655

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