

**2018 to 2020**

## **Q10021512 - How to fix the ArcHTTP infinite loop login with Microsoft Edge Browser?**

This is an issue of currently version Microsoft Edge Browser (20.10240.16384.0). It may be fixed by Microsoft in the future version. The issue does not happen using IE, Firefox and Chrome. You can enable "Microsoft Edge HTTP Loopback with Digest Authentication" to fix this issue.

### **1. Enable Loopback with Microsoft Edge**

- a. Launch Edge
- b. Enter About:flags in address line
- c. Make sure the option "Allow localhost loopback (this might put your device at risk)" was checked

### **2. Add IP(ex: 192.168.0.\*) to Trusted sites**

- a. Launch Internet Options in control panel
- b. Add IP into the Trusted sites in the Tab "Security"

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### 3. Find Microsoft Edge PackageFamilyName

a. Launch PowerShell

b. Enter command: `Get-AppxPackage | where {$_.Name -eq "Microsoft.MicrosoftEdge"}`

c. Get PackageFamilyName

### 4. Exempt from loopback

a. Launch Command Prompt(Admin) Tool

b. Enter command : `CheckNetIsolation LoopbackExempt -a -n="PackageFamilyName from step3"`

Example: `CheckNetIsolation LoopbackExempt -a -n="Microsoft.MicrosoftEdge_8wekyb3d8bbwe"`

Unique solution ID: #1542

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