2018 to 2020

Q10051212 - Firmware update process states "Please refer to chapter 6.1, " Web browser-based RAID configuration for details on establishing the connection. Where is the document with chapter 6.1?

Chapter 6.1 should relate with the user manual. You can download it from our web site or ftp site. In the web manager, there has a feature called 'firmware update' in system control menu, you can update controller firmware through this feature. There has one nflash utility (a dos flash utility) to update the firmware. nflash can only work with firmware 1.43 or later.

Unique solution ID: #1366

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