

2018 to 2020

Q10021204 - Using ARC-1222 with ARC-6120BA-T113 BBM, after some time Battery Status will change to failed. Power cycle again will clear the battery status to charging state.

The old hardware monitoring feature can not detect newer bigger capacity battery module which needs longer charge time. Controller will alarm for abnormal if the battery can not be charged to full after a period of time.

Unique solution ID: #1347

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