

2018 to 2020

Q10011204 - GIGABYTE GA-870A-UD3 power lost, ARC-1210 RAID controller was not detectable by BIOS at bootup unless I removed the cable from the Areca battery backup unit.

The motherboard and power supply need to notify controller for power failure event on time. Controller will activate the battery to keep the data remain in cache once it received power failure notice. If the power supply or motherboard can not notify controller on time, the data remain in cache will lost before battery activated.

Unique solution ID: #1346

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