

2018 to 2020

Q10041202 - There is something broken with either the cards or the drivers in that the card takes the entire RAID down on the 1680 adapters and on the 188x adapters when a single drive exhibits timeout errors.

Please disable SES2 function to solve the issue from LSI expander firmware backplane. You can also update the 1680 adapters and on the 188x adapters firmware to version 1.50 or later. For ARC-1680ix series, you also need to update areca expander firmware to date: 11/30/09 or later.

Unique solution ID: #1336

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