

2018 to 2020

Q10011505 - Areca cli Tool dies with segement fault on RHEL 7.1. Error: Please check the (arcmsr & sg) drivers are installed properly.

Please make sure your system has SCSI Generic support (sg) module installed. The SCSI Generic support module is necessary for Areca CLI utility. You can do following command to insmod the SCSI Generic support module.

```
# modprobe sg
```

Unique solution ID: #1152

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