

2018 to 2020

**Q10041406 - When trying to update the
ST3000DM001-9YN166 hard drive firmware from
CC4C to CC4H on ARC-1223-8X, I get "http
protocol error3" using IE10.**

Hard drive firmware must be repacked to be able to update through our manager console. If you would like to update hard drive firmware through raid card, please provide us the hard drive firmware micro code and the hard drive information page taken from controller web manager. Areca will repack the firmware for you.

Unique solution ID: #1135

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