

2021 to 2024

Q10031508 - ARC-1883i controller cannot boot from Intel S2600CW Server platforms.

There has been a known compatibility issue on using Intel INT13 BIOS. ARC-1883i INT13 boot device will just disappear because of unknown reasons, also not existing in the BIOS BDA 40:75h. There is no issue in UEFI mode. You can configure both ARC-1883i RAID controller /System Configuration/BIOS Selection and motherboard BIOS setting as an UEFI BIOS mode. Areca BIOS code version 1.24 dated 2016-03-18 has resolved the issue and allows S2600CW to use ARC-1883i in legacy BIOS mode, not just in UEFI.

Unique solution ID: #1490

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